

Frequently Asked Questions

Refund Policy

Refunds can be granted minus a \$10 administrative fee for requests made before teams begin practicing. A 50% percent refund can be granted prior to the first game. Once games begin, no refunds will be granted. Games cancelled due to weather will not receive a refund or a portion of the program fee. The Y will try to reschedule cancelled games if possible.

Financial Assistance

There are 2 options available.

1. Complete an application with our Financial Assistance Department. The application takes 5 - 7 days to process and team placement cannot begin until the application is cleared. To apply please complete the form at <https://ymcainw.org/programs/financial-assistance/>
2. Player-2-Player program. Please contact Sports Director Matt Clark mclark@ymcainw.org or Ethan LaValley elavalley@ymcainw.org for additional information.

Health Insurance

Program participants must have their own insurance.

Registration

Registrations are accepted on an individual basis for our recreational leagues. The Y builds teams by grade and school when possible.

Early Bird Registration

This allows the Y to place kids based on grade, school, friend or coaches request. Reduced cost.

Registration

During this period, we will try to place participants as best as possible. There is no guarantee for team placement of your choice. Please contact Sports Directors with a specific request. Sports Director Matt Clark mclark@ymcainw.org or Ethan LaValley elavalley@ymcainw.org

*Registration closes 2 weeks before games begin. Contact Sports Directors for any open space.

When does practice start?

Practice usually begins 2 weeks before the season begins. Please check parent notification email for start date. However, if you don't have a coach yet there may be no practice.

When will I be contacted by the coach?

Once your coach has cleared the background check and completed the training the coach

will receive the team roster and will contact you within 48 hours. Sometimes issues arise. So, please make sure your email is accurate and your voicemail is active. Please make sure to check your junk mail. There is also a chance we don't have a volunteer coach for your team yet. We do send emails updating teams.

Parent Notification

Please look for notices, from Playerspace, for specific league information.

Playerspace

Playerspace is our tool to email team, division and league communication.

Jewelry

Jewelry will not be allowed of any kind. Officials will enforce no jewelry prior to each game. Officials are defined as the following: gym supervisor, referees, scorekeepers, and YMCA staff.

Weather Conditions

The YMCA is not responsible for weather-related game delays or weather-related game cancellations. The YMCA will make every effort to reschedule delayed or cancelled games, but it is not guaranteed.

Schedules

If you have not received a schedule, they can be found on the website here [Sports Schedules](#).

What should I do at games?

As a parent you are there to support your child, other players, coaches, and officials. Please go over our Parent & Player Code of Ethics with your child.

When is picture day?

Please check your schedule for days, time and location of picture day. Dorian will contact coaches for team picture time.

Who will my coach be?

Coaches are volunteers, they are not YMCA staff. Coaches are typically parents of players. All coaches must complete detailed background check and trainings prior to practices beginning. [Volunteer Coach Information](#)

Basketball Jersey Order Window

Parents order, and pay for, jerseys separately from program registration. Parents will receive a link via email. The jersey window opens 4 weeks before the games begin and closes 2 weeks after the games begin. The jersey style will remain the same for 3 – 4 years, no need to order a jersey every season.